Caltrans Teleworking During Stay-At-Home Survey

Caltrans conducted a survey to gather input and feedback on employee teleworking experiences. The survey was distributed to all 20,700 employees on April 20th, 2020. A total of 8,965 employees participated in the survey, approximately 43% of the Caltrans workforce.

Employees were categorized by work status

- 80.1% Teleworking since COVID-19
- 9.4% “Legacy” Teleworking
- 10.4% Not Teleworking

Results

Over 75% of respondents reported having good or excellent experience with teleworking

80% of respondents not teleworking because “job couldn’t be done remotely” said they would work remotely if possible

70% of respondents previously travelled to work by personal vehicle

The largest portion of pre-pandemic commutes were 40-59 mins each direction

Overall Teleworking Experience

- Very Poor: 1.4%
- Poor: 4.3%
- Fair: 18.4%
- Good: 41.3%
- Excellent: 34.6%

Source: 2020 Caltrans Mobile Workforce Survey Analysis

Caltrans Response to Stay-At-Home Orders

- In less than 2 weeks, Caltrans workforce went from less than 2% to over 80% of office staff teleworking
- Ongoing coordination with CalHR
- Caltrans Administration program leading Task Force addressing telework and related issues
- Completing “Worksite Guidance for the COVID-19 Environment” procedures aiming at sustained 75% telework during recovery

Seizing Opportunity

- Recognizing telework benefits to employees, Department, and environment
- Revising Department telework policy to reflect learnings during stay-at-home period
- Establishing expectations for high level of telework long-term
- Expanding access to laptops, established videoconferencing channels, and continually supporting remote desktop access
- Considering equity issues associated with field employees and others who are unable to telework

Support for Wider Teleworking

- Current activities focusing on VMT reduction include SB 743 implementation and contributions to the EO N-19-19 Action Plan
- California Transportation Plan (CTP) 2050 projecting GHG and VMT impacts of a range of telework scenarios as well as broader trip reduction through digital substitution.
- Caltrans broadband policy and implementation activities
- Input to Administration efforts – EO N-19-19 action plan, Recovery Task Force
- Research – white paper underway to establish a foundation for further discussions and better understand connections between telework and reduction in VMT and GHG emissions