

# **Pacific Surfliner Update**

California Transportation Commission December 7, 2017





## What is LOSSAN?



### Los Angeles – San Diego – San Luis Obispo Rail Corridor

- 351-mile rail corridor through six counties
- Home of busiest state-supported Amtrak route in U.S. with annual Pacific Surfliner ridership of nearly 3 million

– AND –

### LOSSAN Agency

- 11-member Board of Directors
- Manage and administer Pacific Surfliner service
   under Interagency Transfer Agreement with state
- Managing agency: Orange County Transportation Authority (OCTA)
- Negotiate annual operating contract with Amtrak

## LOSSAN Rail Corridor Overview



- 41 stations (10 commuter only)
- 3 passenger rail operators;
  2 freight operators
- 7 right-of-way owners (55% freight owned)
- 8 million annual trips (5.1m commuter/ 3m Surfliner)
- Over 220 daily trains (freight + passenger)



### Accomplishments Under Local Management

Implemented 12 <sup>th</sup> roundtrip (first service increase in 14 years)	Expanded business class seating resulting in a 20 percent increase in business class revenue	Revamped café car menu and increased revenue by 15.1 percent in FY 2016-17	Coach/Cafe Sea VIEW Cafe
Passenger miles increased by nearly 3 percent to more than 256 million for FY 2016-17	Initiated train status alerts on Twitter (3,000 alerts to date)	Led joint schedule coordination meetings with all rail operators	Initiated transit transfer program with 12 local transit agencies
Successfully applied for and received two Transit and Intercity Rail Capital Program grants, totaling \$83+ million	Increased farebox recovery to 80 percent in FY 2016-17 a 7.4 percent increase over the prior year		Increased ridership by 2.8 percent and total revenue by 4.9 percent in FY 2016-17



## Challenges and Opportunities

- Heavily utilized, but constrained rail corridor
  - 80 percent of corridor north of Los Angeles is single track
  - One-third of corridor in San Diego County is single track
- \$5 billion in capital needs
  - Double track, station improvements, signal & communications upgrades



- High ridership demand, but limited ability to grow service
  - Shortage of additional passenger cars and locomotives
  - Limits on operating slots on freight railroads
  - Constraints caused by single track on capacity, travel time and reliability

## **Priority Projects**

13 <sup>th</sup> roundtrip between				
San Diego, Los Angeles				
and Santa Barbara/				
Goleta				

Additional railcars and locomotives to expand seating capacity

Improve on-time performance and reliability

Peak-period service between Ventura and Santa Barbara Work with members to apply for and secure grant funding for capital improvements Improve fare and trip planning coordination with connecting transit and commuter rail operators



Enhance customer experience with improved seat availability information at booking, train status alerts, and faster, more reliable onboard WiFi





### Jennifer L. Bergener LOSSAN Managing Director jbergener@octa.net

### Connect with the Pacific Surfliner online:



PacificSurfliner.com



@PacSurfliners





